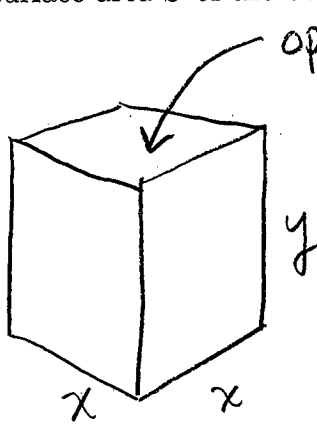


(1) [7 points] Let $f(x) = 3 + 4x - x^2$. Evaluate and simplify the difference quotient

$$\frac{f(4+h) - f(4)}{h}$$

$$\begin{aligned}\frac{f(4+h) - f(4)}{h} &= \frac{1}{h} [f(4+h) - f(4)] \\ &= \frac{1}{h} \left[(3 + 4(4+h) - (4+h)^2) - (3 + 4(4) - (4)^2) \right] \\ &= \frac{1}{h} \left[\cancel{3} + \cancel{16} + 4h - \cancel{16} - 8h - h^2 - \cancel{3} - \cancel{16} + \cancel{16} \right] \\ &= \frac{h(-4-h)}{h} \\ &= \boxed{-4-h}\end{aligned}$$

(2) [8 points] An open rectangular box has a volume of 5 m^3 and a square base of side length x . Express the surface area S of the box as a function of x .



$$x^2 y = 5$$

$$\therefore y = \frac{5}{x^2}$$

$$\therefore S = x^2 + 4xy$$

$$= x^2 + 4x \left(\frac{5}{x^2} \right)$$

$$= \boxed{x^2 + \frac{20}{x}}, \quad x > 0$$